





TikTok For Business

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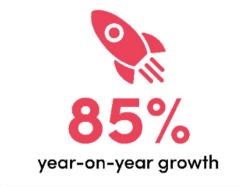


We've had massive user

growth on TikTok

TikTok in SEA







Global MAU

(as of Sept 2021)



million users

~800

million videos created





We're an entertainment platform like no other

Anyone can sit back and watch, also join in when they're inspired.

Our platform is built for...

Joyful **Discovery**

Creative **Participation**

Where participation enabled by limitless creativity



Mobile

Your personal, all-in-one world



Cinematic

Sound first, full screen



Short Form

Bite-sized **Entertainment**





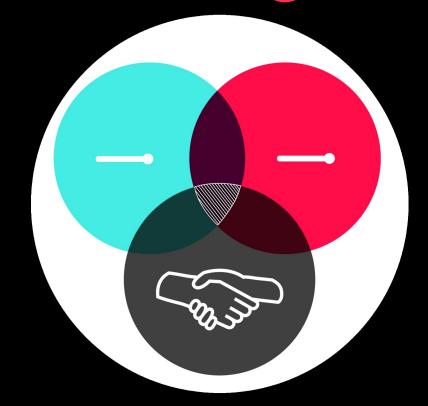


Build on these 3 pillars to always be on TikTok

Leveraging a unique blend of Business Account, Full Funnel Ad Solutions and authentic Creator Partnerships allows for continued meaningful engagement for your clients' audience.



Full Funnel Ad Solutions (Paid Ads)



Creator Partnerships
(TikTok Creator Marketplace)



It all starts with a TikTok Business Account



Audience insights

Real-time engagement data

E-comm solutions

- Free for all Business Owners and Marketers to upgrade
- Creative inspiration, guidelines, and tools to support TikTok ideation
- Performance measurement and insights for business learnings



Create:

TikTok Ads Manager Account

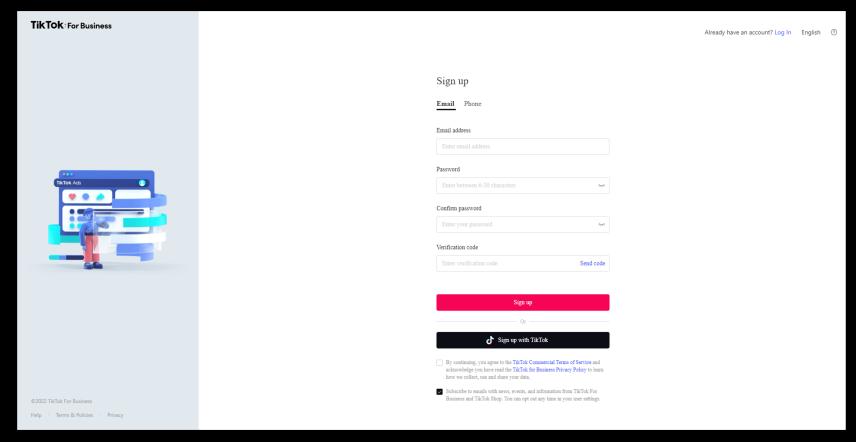






Step 1:

Go to <u>ads.tiktok.com</u> and create a login using an email address or phone number. Verify your login info, agree to the terms and click 'Sign Up.'







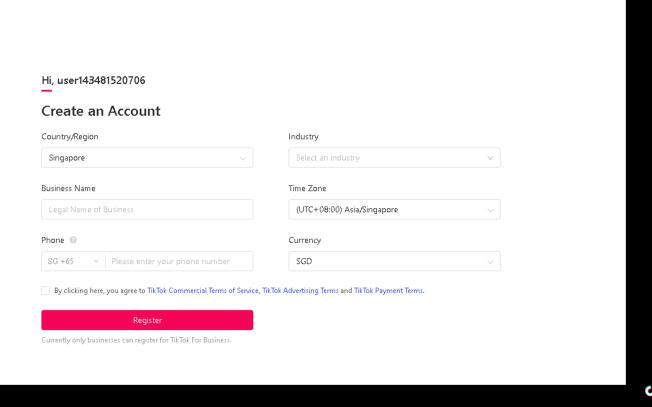






<u>Step</u>

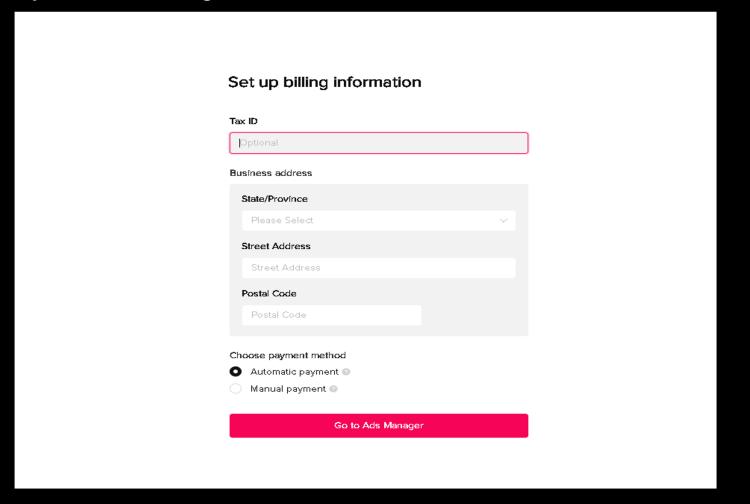
Create your account by providing some background info about your business. Then click 'Sign up.' Double-check that your information is correct, especially the time zone, because you will not be able to change it later.







Complete the 'Billing Information'.











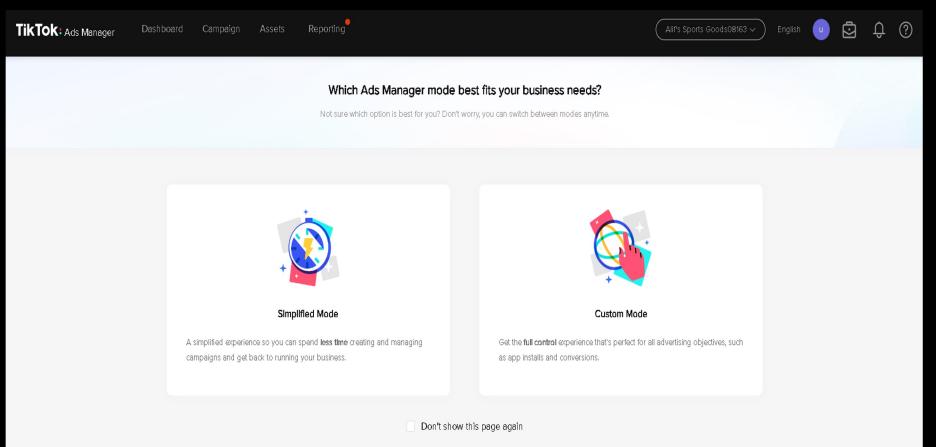






Step 4:

Choose 'Custom Mode' and check the 'Don't show this page again' box.

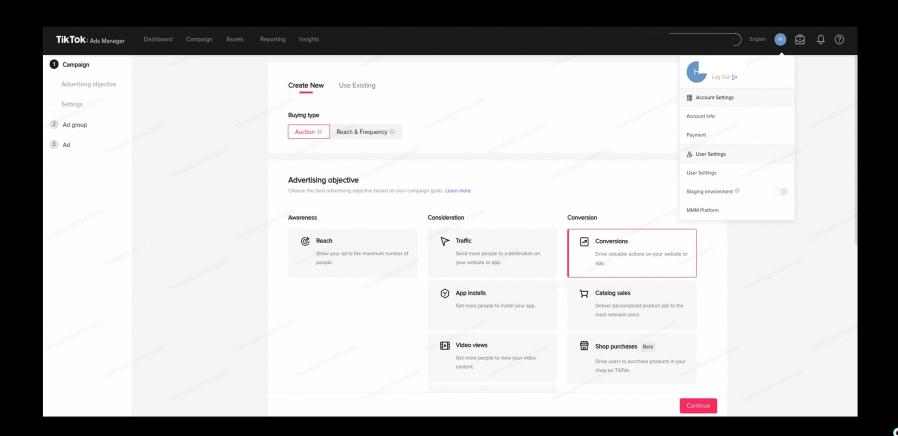






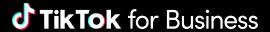


You're all set! Your account is now being reviewed and you can start creating your first campaign!





Full-funnel Ads Approach





What is Full-funnel approach?

 Full-funnel approach is an overall campaign approach that expands the objective selection to other upper funnel and middle funnel objectives such as Reach, Video Views or Traffic rather than Conversions objective

 With this approach, it helps to drive a better overall campaign performance, resulting in uplift of lower funnel campaigns





Meet full funnel marketing objectives with In-Feed Ads

	Marketing objective	Suggested	In-Feed Ad Campaign objectives	Optimization Event &Measurement Metric
ı	Share of Voice Wareness	Maximize discovery, reach & stay top of mind by bringing joy	Reach	Reach (CPM)
	Engagement	Convince & influence by showing the value of your services	Video views	2s or 6s view (CPV) Engagement (CPF) Click (CPC) Leads (CPL)
	Action	Convert consumers to use services with limited time promos & clear CTAs	Web/app conversion Catalog sales Shop Ads	App installs (CPI) Conversion (CPA)
	Loyalty Market Share	Drive repeat transactions with reminders & exclusive promos	In-app event optimization	Registration (CPR) Order(CPO) Other deep goals - (CPX, x=deep goal)

The key benefits of using Full-funnel approach



Amplify brand or product visibility and attention whilst collecting signals from interested audience





Identify and develop potential customers for targeting



Improve performance of conversions campaigns





ZUCCA generated >3.2k Initiate Checkout with 10x ROAS with LIVE Shopping Ads



BACKGROUND

ZUCCA is a Malaysian real-time e-commerce fashion business that focuses on modest fashion at affordable prices. The brand has previously grown its sales tremendously using TikTok LIVE and wanted to keep scaling its sales further.

SOLUTION

ZUCCA used **LIVE Shopping Ads** to drive more quality traffic to their livestream, with the goal of increasing sales. LIVE Shopping Ads allows ZUCCA to show its ongoing LIVE in the "For You" feed to relevant audiences who may have otherwise missed their livestream. When users click on the ad's CTA, they will be directed to the livestream.

The campaign was set on Broad Targeting for Females aged 18 - 44 with "Lowest Cost Bidding" and "Initiate Checkout" as the optimization goal. This would widen the reach of their ad to their core target audience with high purchase intent and maximize conversions at the lowest cost.

ZUCCA used the LIVE video as their ad creative, because they were confident that their livestream would be highly captivating to users, making them eager to click on the ad. On top of their competitive product prices, ZUCCA also offered exclusive LIVE deals, enticing shoppers watching the livestream to purchase from the store immediately.

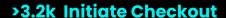
RESULTS

The results from the 3-hour livestream campaign exceeded ZUCCA's expectation, generating >3.2k Initiate Checkout and >750 Complete Payment with 10x ROAS.









>750 Complete Payment

10x ROAS







TikTok Shop

Shoppertainment:
Where Entertainment meets Commerce

Singapore 2022

TikTok

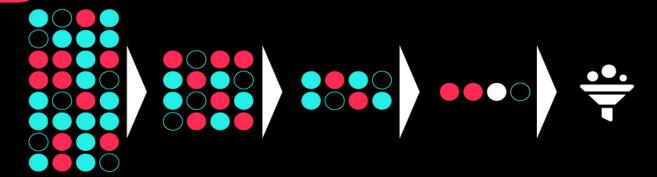




CONFIDENTIAL & PROPRIETARY

The Linear Consumer Journey is now Disrupted to an Infinite Loop on TikTok Shop

Traditional Model

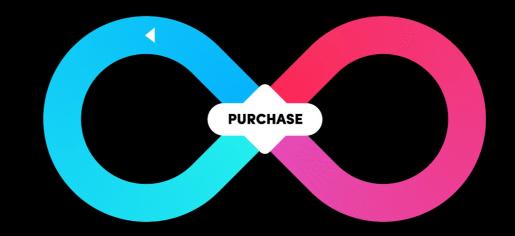


Awareness

→ Purchase

Social Commerce Model







TikTok Shop in SEA has expanded and grown rapidly





In China, every 1 in 2 person purchase products on social commerce.

6%



> **/**

Immersive and native ways to encourage people to browse and buy on TikTok

Organic formats

LIVE Shopping

Video Shopping

Product Showcase

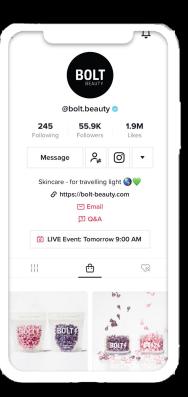
Shopping Center (New)

Welcome to TikTok LIVE Here you can connect with friends and followers in real-time, inspire creativity, and bring joy, Remember to follow our Community Guidelines to keep users safe while supporting a positive in-opplexperience.

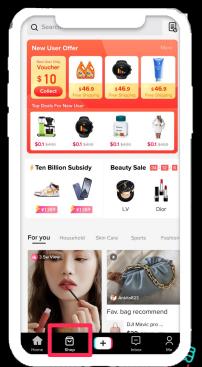
LIVE Shopping

Rattan Handbag
HandBag
andwoven Circle Rattan Straw Shoulder Bag
ather Strap.

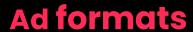
Video Shopping



Product Showcase



Shopping Center*



LIVE Shopping Ads

Video Shopping Ads



Spark Ads with Ecommerce Anchor Link











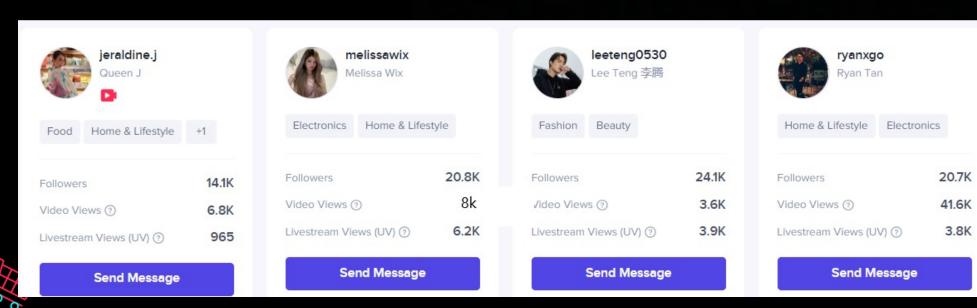


Creators connect brands to users, and are the key to leverage trust in community.

Build trust between followers and brands

Joyful and friendly interaction increase brand affinity

Entertain users which drive users to shop



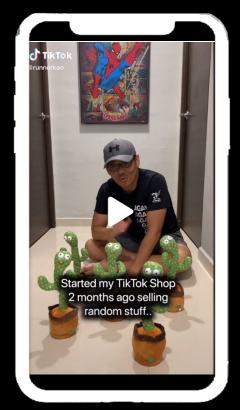




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Success Stories



Wahkaoshop SG

from <5 viewers to now >100 orders a day!

Note: Click to play video



PrismPlus

Achieved phenomenal sales in just 2 weeks



<u>Melissawix</u>

Top creator on TikTok Shop (views & GMV)













Sign up now at https://seller-sg.tiktok.com/









Stellar Lifestyle New Merchant Incubation

Exclusive for Stellar Lifestyle merchants & net-new advertisers and net-new sellers Limited slots, First come first serve basis, sign-up by <u>W2 of Mar 2023</u>.

Support		Entry Kit	Tier 1 Package
Requirements / Criterion Min. incremental ad spend (USD)(30 days) Only net-new advertisers and net-new sellers (Not on TikTok Ads Manager and TikTok Shop)		USD\$50	USD\$1,000
Ads Credit Rebate VALIDITY PERIOD APPLIES - (Spending Period: 3.3 to 4.15) Credits expire on 5.15		USD\$50 ads rebate	USD\$1,000 ads rebate
Dedicated Account Manager Support (TikTok Shop)		Yes	Yes
Dedicated Account Manager Support (TikTok For Business)		No	Yes
Livestream	Session (Host & Professional Studio)	2	4
	Traffic Boost	Weekly	Weekly
Short Video	Video Creation	1	2
	Traffic Boost	Weekly	Weekly
Platform Voucher Subsidy		Yes	
Tenant Product Placement		1	1
Physical Phase 2 Training Programme by TikTok Trainer		Yes	
Package Value Worth		\$5,000	\$7,000
Complimentary Slot Merchants onboarded via this package must be		for first 20	for first 10

